The Shrewsbury and Telford Hospital NHS Trust

SATH – CQC Ratings changes: 2018/19 to 2021





Consolidated ratings – where we were (RSH)

Royal Shrewsbury Hospital	Safe	Effective	Caring	Responsive	Well Led
Medical Care (inc. Older peoples care)	Inadequate	Inadequate	Requires Improvement	Inadequate	Inadequate
Children & Young People	Good	Good	Good	Good	Good
Critical Care	Requires Improvement	Requires Improvement	Good	Requires Improvement	Requires Improvement
End of Life Care	Inadequate	Inadequate	Good	Requires Improvement	Inadequate
Surgery	Requires Improvement				
Urgent and Emergency Services	Inadequate	Inadequate	Inadequate	Inadequate	Inadequate
Maternity	Inadequate	Requires Improvement	Good	Requires Improvement	Requires Improvement
Outpatients	Requires Improvement	Not Rated	Good	Requires Improvement	Good



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The Shrewsbury and Telford Hospital

Consolidated ratings 2021 – RSH



Service	Safe	Effective	Caring	Responsive	Well Led	Overall
Medical Care (inc. Older peoples care)	Inadequate	Requires Improvement				
Children & Young People	Good	Good	Good	Good	Good	Good
Critical Care	Requires Improvement	Requires Improvement	Good	Requires Improvement	Requires Improvement	Requires Improvement
End of Life Care	Inadequate	Inadequate	Requires Improvement	Inadequate	Inadequate	Inadequate
Surgery	Requires Improvement					
Urgent and Emergency Services	Inadequate	Requires Improvement	Requires Improvement	Inadequate	Requires Improvement	Inadequate
Maternity	Inadequate	Requires Improvement	Good	Requires Improvement	Requires Improvement	Requires Improvement
Outpatients	Requires Improvement	Not Rated	Good	Requires Improvement	Good	Requires Improvement
Overall	Inadequate	Requires Improvement	Requires Improvement	Inadequate	Requires Improvement	Inadequate



Consolidated ratings – where we were (PRH)

Princess Royal Hospital	Safe	Effective	Caring	Responsive	Well Led
Medical Care (inc. Older peoples care)	Inadequate	Inadequate	Requires Improvement	Inadequate	Inadequate
Children & Young People	Inadequate	Inadequate	Requires Improvement Inadequate		Inadequate
Critical Care	Requires Improvement	Requires Improvement	Good	Requires Improvement	Requires Improvement
End of Life Care	Inadequate	Inadequate	Requires Improvement	Requires Improvement	Inadequate
Surgery	Requires Improvement	Requires Improvement	Good	Requires Improvement	Requires Improvement
Urgent and Emergency Services	Inadequate	Requires Improvement	Requires Improvement	Inadequate	Inadequate
Maternity	Requires Improvement	Good	Good	Good	Requires Improvement
Outpatients	Good	Not Rated	Good	Good	Good
Maternity (inpatient services)	Requires Improvement	Good	Good	Good	Requires Improvement



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The Shrewsbury and Telford Hospital

Consolidated ratings 2021 – PRH



Service	Safe	Effective	Caring	Responsive	Well Led	Overall
Medical Care (inc. Older peoples care)	Requires Improvement	Requires Improvement	Good	Requires Improvement	Requires Improvement	Requires Improvement
Children & Young People	Inadequate	Inadequate	Requires Improvement	Inadequate	Inadequate	Inadequate
Critical Care	Requires Improvement	Requires Improvement	Good	Requires Improvement	Requires Improvement	Requires Improvement
End of Life Care	Inadequate	Inadequate	Requires Improvement	Inadequate	Inadequate	Inadequate
Surgery	Requires Improvement	Requires Improvement	Good	Requires Improvement	Requires Improvement	Requires Improvement
Urgent and Emergency Services	Requires Improvement	Good	Good	Requires Improvement	Requires Improvement	Requires Improvement
Maternity	Requires Improvement	Good	Good	Good	Requires Improvement	Requires Improvement
Outpatients	Good	Not Rated	Good	Good	Good	Good
Maternity (inpatient services)	Requires Improvement	Good	Good	Good	Requires Improvement	Requires Improvement
Overall	Inadequate	Inadequate	Requires Improvement	Inadequate	Inadequate	Inadequate



Consolidated ratings – where we were (Trust)

Royal Shrewsbury Hospital	Safe	Effective	Caring Responsive		Well Led
Medical Care (inc. Older peoples care)	Inadequate	Inadequate	Requires Improvement	Inadequate	Inadequate
Children & Young People	Good	Good	Good Good		Good
Critical Care	Requires Improvement	Requires Improvement	Good	Requires Improvement	Requires Improvement
End of Life Care	Inadequate	Inadequate	Good	Requires Improvement	Inadequate
Surgery	Requires Improvement	Requires Improvement	Requires Improvement	Requires Improvement	Requires Improvement
Urgent and Emergency Services	Inadequate	Inadequate	Inadequate	Inadequate Inadequate	
Maternity	Inadequate	Requires Improvement	Good	Requires Improvement	Requires Improvement
Outpatients	Requires Improvement	Not Rated	Good	Requires Improvement	Good

Princess Royal Hospital	Safe	Effective	Caring	Responsive	Well Led
Medical Care (inc. Older peoples care)	Inadequate	Inadequate	Requires Improvement	Inadequate	Inadequate
Children & Young People	Inadequate	Inadequate	Requires Improvement	Inadequate	Inadequate
Critical Care	Requires Improvement	Requires Improvement	Good	Requires Improvement	Requires Improvement
End of Life Care	Inadequate	Inadequate	Requires Improvement	Requires Improvement	Inadequate
Surgery	Requires Improvement	Requires Improvement	Good	Requires Improvement	Requires Improvement
Urgent and Emergency Services	Inadequate	Inadequate	Requires Improvement	Inadequate	Inadequate
Maternity	Requires Improvement	Good	Good	Good	Requires Improvement
Outpatients	Good	Not Rated	Good	Good	Good
Maternity (inpatient services)	Requires Improvement	Good	Good	Good	Requires Improvement

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The Shrewsbury and Telford Hospital



Consolidated ratings – 2021 inspection (Trust)

Royal Shrewsbury Hospital	Safe	Effective	Caring	Responsive	Well Led	Pri Ho
Medical Care (inc. Older peoples care)	Inadequate	Requires Improvement	Requires Improvement	Requires Improvement	Requires Improvement	Me (inc
Children & Young People	Good	Good	Good	Good	Good	Chi
Critical Care	Requires Improvement	Requires Improvement	Good	Requires Improvement	Requires Improvement	Crit
End of Life Care	Inadequate	Inadequate	Requires Improvement	Inadequate	Inadequate	Enc
Surgery	Requires Improvement	Sur				
Urgent and Emergency Services	Inadequate	Requires Improvement	Requires Improvement	Inadequate	Requires Improvement	Urg Em
Maternity	Inadequate	Requires Improvement	Good	Requires Improvement	Requires Improvement	Ma
Outpatients	Requires Improvement	Not Rated	Good	Requires Improvement	Good	Out

Princess Royal Hospital	Safe	Effective	Caring	Responsive	Well Led
Medical Care (inc. Older peoples care)	Requires Improvement	Requires Improvement	Good	Requires Improvement	Requires Improvement
Children & Young People	Inadequate	Inadequate	Requires Improvement	Inadequate	Inadequate
Critical Care	Requires Improvement	Requires Improvement	Good	Requires Improvement	Requires Improvement
End of Life Care	Inadequate	Inadequate	Requires Improvement	Inadequate	Inadequate
Surgery	Requires Improvement	Requires Improvement	Good	Requires Improvement	Requires Improvement
Urgent and Emergency Services	Requires Improvement	Good	Good	Requires Improvement	Requires Improvement
Maternity	Requires Improvement	Good	Good	Good	Requires Improvement
Outpatients	Good	Not Rated	Good	Good	Good
Maternity (inpatient services)	Requires Improvement	Good	Good	Good	Requires Improvement





Overall ratings - 2021

Royal Shrewsbury Hospital	Safe	Effective	Caring	Responsive	Well Led	Overall
Overall	Inadequate	Requires Improvement	Requires Improvement	Inadequate	Requires Improvement	Inadequate

Princess Royal Hospital	Safe	Effective	Caring	Responsive	Well Led	Overall
Overall	Inadequate	Inadequate	Requires Improvement	Inadequate	Inadequate	Inadequate

Trust Overall	Safe	Effective	Caring	Responsive	Well Led	Overall
Overall	Inadequate	Requires Improvement	Requires Improvement	inadequate	Requires Improvement	Inadequate



What's changed in the ratings



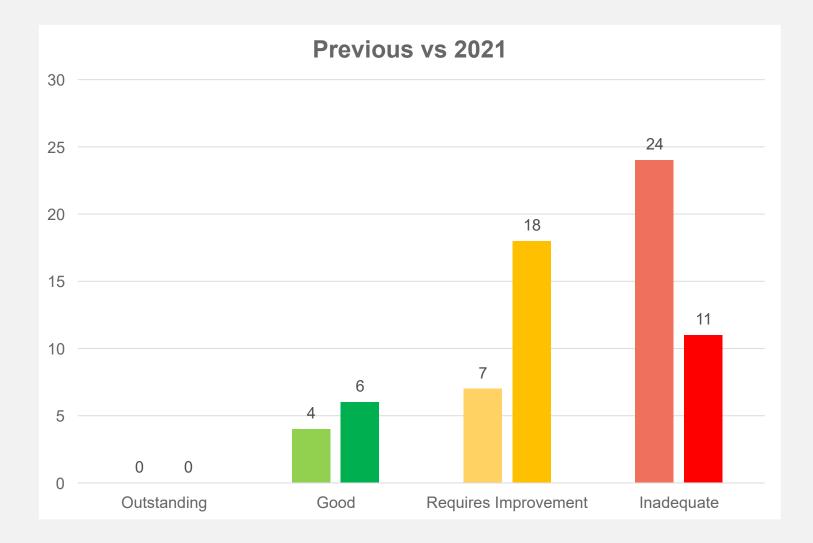
Royal Shrewsbury Hospital	Safe	Effective	Caring	Responsive	Well Led	Overall
Medical Care (inc. Older peoples care)	Inadequate →←	Requires Improvement	Requires Improvement →←	Requires Improvement	Requires Improvement	Requires Improvement
Children & Young People						
Critical Care						
End of Life Care	Inadequate →←	Inadequate →←	Requires Improvement	Inadequate +	Inadequate → ←	Inadequate →←
Surgery						
Urgent and Emergency Services	Inadequate →←	Requires Improvement	Requires Improvement	Inadequate →←	Requires Improvement	Inadequate →←
Maternity						
Outpatients						

Princess Royal Hospital	Safe	Effective	Caring	Responsive	Well Led	Overall
Medical Care (inc. Older peoples care)	Requires Improvement †	Requires Improvement	Good 个	Requires Improvement	Requires Improvement	Requires Improvement
Children & Young People						
Critical Care						
End of Life Care	Inadequate →←	Inadequate →←	Requires Improvement →←	inadequate 🔶	Inadequate →←	Inadequate →←
Surgery						
Urgent and Emergency Services	Requires Improvement †	Good ↑↑↑	Good ↑	Requires Improvement ↑	Requires Improvement ↑	Requires Improvement
Maternity						
Outpatients						
Maternity (inpatient services)	Requires Improvement	Good →←	Good →←	Good → ←	Requires Improvement →←	Requires Improvement →←



What's changed in the ratings







The Shrewsbury and Telford Hospital NHS Trust

Critical Incidents





Critical Incidents 2022/23

• Critical Incidents: The Trust has declared Critical Incidents in light of extreme site pressures as follows:

2022	2023
o 14.04.2022	o 21.03.2023
o 12.05.2022	o 09.05.2023
o 21.06.2022	o 01.08.2023
o 04.07.2022	o 11.09.2023
o 08.07.2022	
o 26.07.2022	
o 11.08.2022	
o 27.09.2022	
o 18.11.2022	
o 05.12.2022	
o 20.12.2022	



The Shrewsbury and Telford Hospital

SATH Cancer Performance

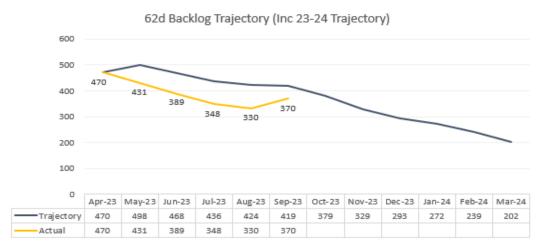




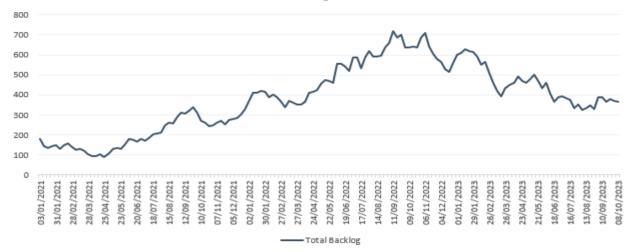
SATH Cancer - Weekly Waits reduction Update @ 08/10/2023. 62 day and 104 day

62d+ Backlog: 364 (Weekly Change -6)

Mar-23 48.1%		Apr-23 39.7%		May-23 45.8%		Jun-23 38.7%		Jul-23 48.5%		Aug-23		W/E 01/10/2023		W/E 08/10/2023	
Trajectory	Actual	Trajectory	Actual	Trajectory	Actual	Trajectory	Actual								
550	432	416	460	498	431	468	389	436	351	424	330	409	370	399	364



Combined Backlog DTT & No DTT





SATH Cancer - Faster Diagnosis Standard Trajectory Update @ 01/10/2023

Total FDS Trajectory 80% 75% 70.7% 70% age 68.3% Percent 65% 66.5% 63.0% 60% 60.9% 59.4% 55% 50% Apr-23 May-23 Jun-23 Jul-23 Aug-23 Sep-23 Oct-23 Nov-23 Dec-23 Jan-24 Feb-24 Mar-24 Month Trajectory Actual + Unvalidated Sept

FDS%					
Cancer Site	Curren t Unvalid ated Septe	Septe mber Traject ory			
Breast	95.9%	93.1%			
Gynae	51.1%	31.2%			
Haematology	33.3%	42.9%			
Head & Neck	51.8%	69.6%			
Colorectal	48.2%	61.7%			
Lung	69.4%	47.7%			
Skin	93.8%	83.3%			
Upper GI	89.1%	71.1%			
Urology	56.2%	55.0%			
Total	70.7%	70.0%			
Data Completeness	105.1%	N/A			

Based on the Current Position & recent impact of Strike action.

٠	August -	Plan 68	8.5% vs	Actual	68.3%
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• September FDS for 2WW patients stands at 70.7% as at week ending 8th October 2023. This is an un-validated position.



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